



Frequently Asked Questions:

Below you'll find the answers to some of the most common questions asked by our customers. If you don't find what you're looking for here, please visit our [About Us](#) page and [Terms & Conditions](#) page for more information on questions you may have.

Q: Why do I need a travel agent?

A: Most people only have one or two weeks set aside for a vacation, so it's helpful to have an expert plan the most efficient itinerary to fit in all the best sights and generally get the most out of your limited time. We give advice on places to go, how long you'll need to spend at each location as well as sights to see. There are many reasons to book your trip with 2 Dayes Travel. The most important reason is peace of mind that our travel experts will take care of you from the first call to the moment you are back home. We take care of everything from booking your flights and hotels to planning your itinerary and arranging for transportation and beyond. We also have access to exclusive deals and wholesale prices, which can often save you money on your travel arrangements.

Q: Will my trip cost more if I use a travel agent verse booking my trip on my own?

A: We work with a variety of travel suppliers and have access to exclusive deals that we can pass on to our clients. When we book with our suppliers we get commission, which is how we make money. In most cases we save you money because these travel suppliers have wholesale pricing. We book all of the major cruise lines, resorts, tours, hotels and more.

Q: Do you charge a fee?

A: Yes, we charge a research and planning fee for each vacation as well as an airline ticketing fee.

The Research and Planning Fee consists of designing an itinerary, recommendations, personal attention, service, time, customer support, representation and professional expertise. This fee is in place to cover our time and expertise, it is a layer of protection for us to assure that we are paid for the vast amount of effort that is put into planning your vacation and the knowledge that is dispersed. The exact amount of this fee can vary based on the services provided and the complexity of your travel arrangements. We will disclose the fee specific to your travel plans during your initial consultation. Additional fees will be charged if your travel plans change dramatically during the planning process.

As for airline tickets, if you are booking flights that are not part of a prepackaged trip, we charge \$55 per person. Additional fees will be charged if you need to make any changes to your airline ticket once the ticket is issued.

Q: Do I need travel insurance?

A: Travel insurance is available and recommended to protect your travel investment. Many trips, such as tours and cruises, involve non-refundable funds paid months in advance. Travel insurance protects you from losing this investment. Perhaps even more important is the 'during travel' coverage and assistance that comes with the insurance companies we recommend.

Trip interruption due to illness or unforeseen circumstances can be very expensive, and medical care abroad is often not covered by personal insurance plans. Also, an increasing number of countries require proof of medical insurance for travelers entering their country. We will offer you the best option for your vacation.

Q: What areas do you service?

A: While our office is in Georgia, we work with clients all over the United States. Whether you are wanting to plan a multigenerational vacation, friend group trip or just have 2 travelers, we provide services from any city you reside in.

Q: What destinations do you specialize in?

A: We specialize in personalized travel to wherever you want to go. We have traveled to and planned trips to 6 of the 7 continents. Our knowledge on popular destinations in North America, South America, Europe, Africa, Asia and Australia is extensive. We have partners in any destination to help make your experience extraordinary.

Q: What types of vacations do you arrange?

A: We plan, book and execute travel arrangements for leisure travelers to anywhere in the world. We also plan all-inclusive resort vacations for companies promoting corporate group awarded travel.

Types of Packages:

F.I.T. "Flexible Independent Travel": the component of the itinerary is custom-built for the traveler. The traveler travels only with the people within their party. Sightseeing tours will contain other people (unless requesting private sightseeing tours) but the itinerary itself is specific to the individual party traveling.

Group Tour Travel: This is an organized, multi-day trip that is pre-booked. You meet a group of other travelers who booked the same trip. You all follow the same schedule. Usually, some meals are included. These groups can range in size from a few people up to full coach buses of 50 or more travelers. This can be a more economical way to travel to see a foreign country and all the main sights of interest.

All-inclusive Resort Travel: vacation resort that generally includes airfare, airport transfers, accommodations, unlimited food and drink, alcoholic drinks, entertainment, and other recreational activities like sports or watersports.

Ocean and River Cruises: a vacation spent on a ship that sails the ocean or river, where you stay onboard overnight with your own cabin periodically stopping in ports for sightseeing.

Scenic Rail Travel: while most of our European tours include travel by rail for transportation purposes, we also offer Scenic Rail Travel in a multitude of destinations such as (but not limited to) Canada, Switzerland, Norway and even the Grand Canyon.